

**2013**

**DURANGO**

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**OWNER'S MANUAL**



Information Provided by:  
**DEALER**  
e-PROCESS

## VEHICLES SOLD IN CANADA

With respect to any Vehicles Sold in Canada, the name Chrysler Group LLC shall be deemed to be deleted and the name Chrysler Canada Inc. used in substitution therefore.

## DRIVING AND ALCOHOL

Drunken driving is one of the most frequent causes of accidents.

Your driving ability can be seriously impaired with blood alcohol levels far below the legal minimum. If you are drinking, don't drive. Ride with a designated non-drinking driver, call a cab, a friend, or use public transportation.

### WARNING!

Driving after drinking can lead to an accident. Your perceptions are less sharp, your reflexes are slower, and your judgment is impaired when you have been drinking. Never drink and then drive.

This manual illustrates and describes the operation of features and equipment that are either standard or optional on this vehicle. This manual may also include a description of features and equipment that are no longer available or were not ordered on this vehicle. Please disregard any features and equipment described in this manual that are not on this vehicle.

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# INTRODUCTION

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### INTRODUCTION

This booklet is a supplement to the Owner's Manual prepared with the assistance of service and engineering specialists, and is intended to aid the operators of police or fleet vehicles (used in severe duty, high-mileage operations) in understanding the operation and required maintenance procedures for such vehicles. It covers maintenance procedures for vehicles equipped with heavy-duty packages. However, other vehicles operated under the conditions listed below are also considered "severe service" vehicles, and should be serviced and maintained as prescribed in this booklet. You are urged to read this publication and the Owner's Manual carefully.

Refer to the Police Upfitter's Guide provided with your vehicle, prior to the addition of any aftermarket equipment.

Following the instructions and recommendations provided herein, will help assure safe and reliable operation of your vehicle. After you have read the booklet, it should be stored in the vehicle for convenient reference and remain with the vehicle when sold.

# THINGS TO KNOW BEFORE STARTING YOUR VEHICLE

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### DOOR LOCKS

#### Manual Door Locks

The power door locks can be manually locked from inside the vehicle by using the door lock knob. To lock each door, push the door lock knob on each door trim panel downward. To unlock the front doors, pull the inside door handle to the first detent. For Police vehicle, both rear passenger doors are inoperable from the rear seat position, inside of the vehicle. If the lock knob is down when the door is closed, the door will lock. Therefore, make sure the key is not inside the vehicle before closing the door.



Manual Door Lock Knob

#### WARNING!

- For personal security and safety in the event of an collision, lock the vehicle doors as you drive as well as when you park and leave the vehicle.

*(Continued)*



### WARNING! (Continued)

- When leaving the vehicle, always remove the key fob from the ignition and lock your vehicle.
- Never leave children alone in a vehicle, or with access to an unlocked vehicle.
- Allowing children to be in a vehicle unattended is dangerous for a number of reasons. A child or others could be seriously or fatally injured. Children should be warned not to touch the parking brake, brake pedal or the shift lever.
- Do not leave the key fob in or near the vehicle, and do not leave the ignition in the ACC or ON/RUN position. A child could operate power windows, other controls, or move the vehicle.

### Power Door Locks

The power door lock switch is located on each front door panel. Press the switch to lock or unlock the doors.



Power Door Lock Switch

If the lock knob is down when the door is closed, the door will lock. Therefore, make sure the key fob is not inside the vehicle before closing the door.

If you press the door lock switch while the key fob is in the ignition switch and the driver's door is open, the doors will not lock.

## 8 THINGS TO KNOW BEFORE STARTING YOUR VEHICLE

For Police vehicle, both rear passenger doors are inoperable from the rear seat position, inside of the vehicle.

### **Automatic Unlock On Exit Feature — If Equipped**

If Auto Unlock is enabled, this feature will unlock only the front doors if the vehicle is stopped and in PARK or NEUTRAL. Refer to “Electronic Vehicle Information Center (EVIC)/Personal Settings (Customer-Programmable Features)” in “Understanding Your Instrument Panel” for further information.

### **PASSIVE ENTRY SYSTEM**

The Passive Entry system is an enhancement to the vehicle’s Remote Keyless Entry (RKE) system. This feature allows you to lock and unlock the vehicle’s door(s) without having to press the RKE transmitter lock or unlock buttons.

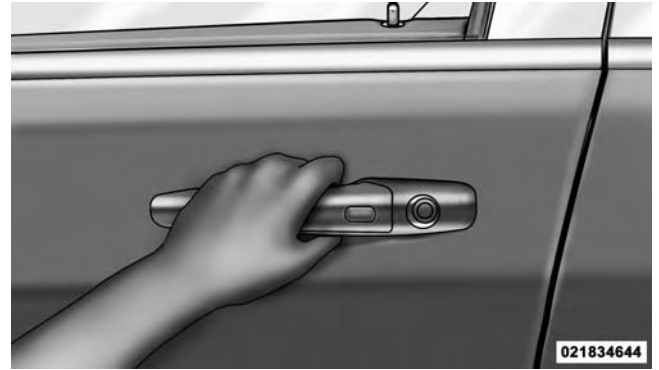
### **NOTE:**

- Passive Entry may be programmed ON/OFF; refer to “Electronic Vehicle Information Center (EVIC)/ Personal Settings (Customer-Programmable Features)” in “Understanding Your Instrument Panel” for further information.
- If a Passive Entry door handle has not been used for approximately 72 hours, the Passive Entry feature for the handle may time out. Pulling the deactivated front door handle will reactivate the door handle’s Passive Entry feature.
- If wearing gloves on your hands, or if it has been raining on the Passive Entry door handle, the unlock sensitivity can be affected, resulting in a slower response time.

- Unlocking the vehicle by RKE transmitter or Passive Entry and not opening any door will cause the doors to “re-lock” and arm theft alarm (if equipped).

*To Unlock From The Driver's Side:*

With a valid Passive Entry RKE transmitter within 5 ft (1.5 m) of the driver's door handle, grab the driver's front door handle to unlock the driver's door automatically. The interior door panel lock knob will raise when the door is unlocked.



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**Grabbing The Driver's Door Handle**

## 10 THINGS TO KNOW BEFORE STARTING YOUR VEHICLE

**NOTE:** If “Unlock All Doors 1st Press” is programmed all doors will unlock when you grab hold of the driver’s front door handle. To select between “Unlock Driver Door 1st Press” and “Unlock All Doors 1st Press”, refer to “Electronic Vehicle Information Center (EVIC)/Personal Settings (Customer-Programmable Features)” in “Understanding Your Instrument Panel” for further information.

### *To Unlock From The Passenger Side:*

With a valid Passive Entry RKE transmitter within 5 ft (1.5 m) of the passenger door handle, grab the front passenger door handle to unlock only the front doors automatically. The interior door panel lock knob will raise when the door is unlocked.

The vehicle doors can also be locked by using the RKE transmitter lock button or the lock button located on the vehicle’s interior door panel.

# UNDERSTANDING THE FEATURES OF YOUR VEHICLE

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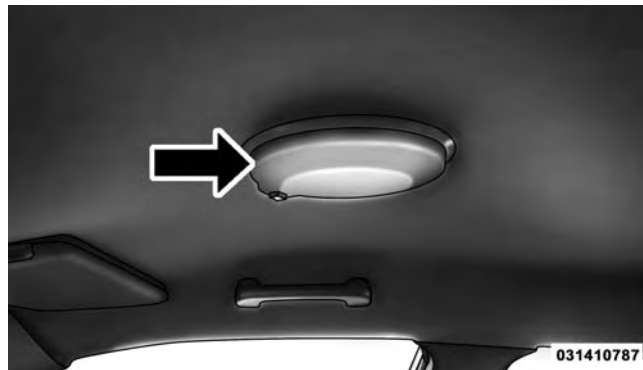
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### LIGHTS

#### Dome Light — If Equipped

The police dome light has three positions. Position one is used for white light, and position two is used for red LED light. Always remember to return the dome light switch to the OFF (center) position when finished using to prevent discharging the vehicle battery.



Dome Light



# UNDERSTANDING YOUR INSTRUMENT PANEL

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### INSTRUMENT CLUSTER DESCRIPTION

#### Hour Meter

The trip odometer/reset button is located on the left side below the speedometer. With the ignition switch turned to the RUN position and the engine OFF, push the trip odometer/reset button repeatedly until the odometer reading is displayed. From the odometer position, press and hold the reset button for ten seconds and the odometer will display the following:

- the engine hour timer will show 15 seconds each of Total Engine Hours "Eh" and Idle Hours "Ih"
- the odometer display will return to normal after 30 seconds.



# MAINTAINING YOUR VEHICLE

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## MAINTENANCE PROCEDURES

Police and fleet vehicles are equipped with heavy-duty parts that are designed specifically for the varying demands and unique requirements under which they are operated. This booklet illustrates and describes the operation of unique features and equipment that are either standard or optional on this vehicle. A description of features and equipment no longer available, or not ordered on this vehicle, may also be included. Please disregard any features and equipment described in this manual that is not on this vehicle.

Failure to maintain your vehicle properly may reduce vehicle performance and operational capabilities, adversely affect the safety of you and your passengers, as well as restrict your warranty coverage. Refer to the "Maintenance Schedule" in the Owner's Manual for the proper maintenance intervals.

The manufacturer reserves the right to make changes in design and specifications, and/or make additions to or improvements to its products, without imposing any obligation upon itself to install them on products previously manufactured.

# MAINTENANCE SCHEDULE

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### MAINTENANCE SCHEDULE

The Scheduled Maintenance services listed in this manual must be done at the times or mileages specified to protect your vehicle warranty and ensure the best vehicle performance and reliability. More frequent maintenance may be needed for vehicles in severe operating conditions, such as dusty areas and very short trip driving. Inspection and service should also be done anytime a malfunction is suspected.



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## Maintenance Chart

Refer to the Maintenance Schedule in the Owner's Manual for the rest of the required maintenance intervals.

Mileage or time passed (whichever comes first)	20,000	30,000	40,000	50,000	60,000	70,000	80,000	90,000	100,000	110,000	120,000	130,000	140,000	150,000
Or Years:	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Or Kilometers:	32,000	48,000	64,000	80,000	96,000	112,000	128,000	144,000	160,000	176,000	192,000	208,000	224,000	240,000
<b>Additional Maintenance</b>														
Replace spark plugs (5.7L engine).**									X					

\*\* The spark plug change interval is mileage based only, monthly intervals do not apply.

**WARNING!**

- You can be badly injured working on or around a motor vehicle. Do only service work for which you have the knowledge and the right equipment. If you have any doubt about your ability to perform a service job, take your vehicle to a competent mechanic.
- Failure to properly inspect and maintain your vehicle could result in a component malfunction and affect vehicle handling and performance. This could cause an accident.



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## **INSTALLATION OF RADIO TRANSMITTING EQUIPMENT**

Special design considerations are incorporated into this vehicle's electronic system to provide immunity to radio frequency signals. Mobile two-way radios and telephone equipment must be installed properly by trained personnel. The following must be observed during installation.

The positive power connection should be made directly to the battery and fused as close to the battery as possible. The negative power connection should be made to body sheet metal adjacent to the negative battery connection. This connection should not be fused.

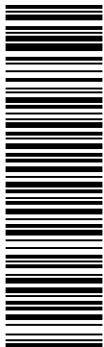
Antennas for two-way radios should be mounted on the roof or the rear area of the vehicle. Care should be used in mounting antennas with magnet bases. Magnets may affect the accuracy or operation of the compass on vehicles so equipped.

The antenna cable should be as short as practical and routed away from the vehicle wiring when possible. Use only fully shielded coaxial cable.

Carefully match the antenna and cable to the radio to ensure a low Standing Wave Ratio (SWR).

Mobile radio equipment with output power greater than normal may require special precautions.

All installations should be checked for possible interference between the communications equipment and the vehicle's electronic systems.



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